



BALL BEARING SLIDING TRACK SYSTEM

WARRANTY & MAINTENANCE **FITZROY® SLIDE SYSTEMS**

WARRANTY

Fitzroy® Slide Systems are warranted against defects in materials and manufacturing workmanship for the service life of the original vehicle or appliance in which they are installed, subject to the following conditions.

Warranty Conditions

- The slide system must be installed in accordance with Fitzroy Tracks Pty Ltd's supplied Installation Guidelines.
- The applied load must be evenly distributed, within the specified load rating and consistent with the intended application advised at the time of order.
- The slide system must be appropriately maintained in accordance with the maintenance instructions.
- The slide system must remain in the original vehicle or appliance for which it was supplied.
- Warranty coverage may be limited in extreme operating environments (such as marine use), subject to any limitations advised by Fitzroy Tracks Pty Ltd for the application.
- Damage or failure resulting from extreme events (such as water submersion) is not covered by warranty.

Claims are subject to verification of the original supply and application.

The warranty covers the original service life of the vehicle or appliance and does not restart or extend following a major rebuild, remanufacture, replacement or lifecycle extension.

Exclusions

This warranty does not cover damage or failure resulting from incorrect installation, overloading, misuse, normal wear and tear, non-standard or unsuitable operating environments, unauthorised alterations or inadequate maintenance

Warranty Claims

To make a claim, contact Fitzroy Tracks Pty Ltd with details of the original supply, application and reported defect. Fitzroy Tracks Pty Ltd may require the slide system to be returned for assessment. For accepted claims, Fitzroy Tracks Pty Ltd will repair or replace the defective product at its discretion.

To the extent permitted by law, the warranty excludes removal, installation, reinstallation and consequential costs or losses.

This warranty is in addition to any rights and remedies available under Australian Consumer Law.

MAINTENANCE

Fitzroy® Slide Systems require periodic inspection, cleaning, and lubrication. Frequency will depend on the application and operating environment.

Fitzroy® Slide Systems should be regularly and systematically maintained to ensure optimum performance and service life. Inspect slide units at intervals not exceeding six months. If cleaning is required, do not disassemble the slide. Clean the tracks with a cloth, and, if necessary, apply a suitable degreasing solvent. Then re-grease the slides using a brush or suitable grease spray.

Recommended product for re-greasing is Caltex EP Grease C2 (user should check manufacturer's recommendations and procedures for use including appropriate temperature range).

After re-greasing carry out several opening and closing cycles to ensure the ball bearings are greased. Harsh or corrosive environments may require more frequent inspection and servicing than suggested above. When cleaning and re-greasing slide check fixings, sub-structure, surrounding structures and track for damage, abnormal wear and any other issues that may warrant further investigation.

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